

Level 5 Operations/Departmental Manager Apprenticeship

An Operations or departmental manager is someone who manages teams and/or projects, and achieving operational or departmental goals and objectives, as part of the delivery of the organisations strategy. They are accountable to a more senior manager or business owner.

Working in the private, public or third sector and in all sizes of organisation, specific responsibilities and job titles will vary, but the knowledge, skills and behaviours needed will be the same.

Key responsibilities may include creating and delivering operational plans, managing projects, leading and managing teams, managing change, financial and resource management, talent management, coaching and mentoring.

Roles may include: Operations manager, Regional manager, Divisional manager, Department manager and Specialist managers.

What will you gain:

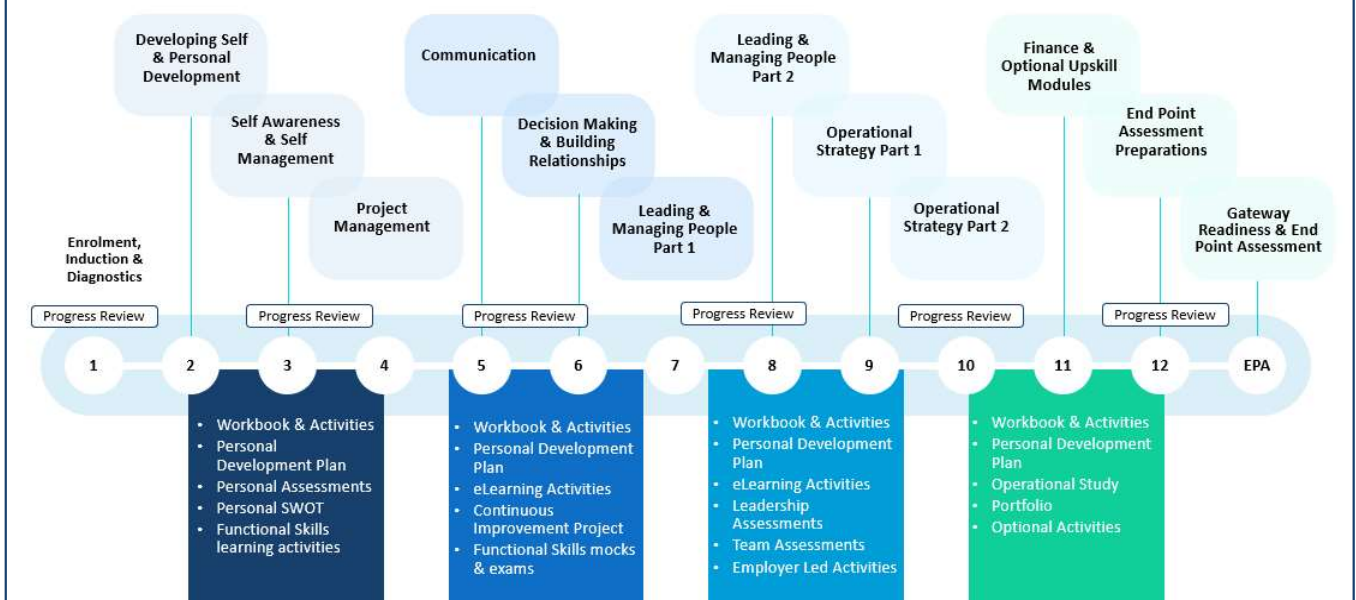
- Level 5 Operations/Departmental Manager Standard
- Level 2 Functional Skills in English, attempt Level 2
- Level 2 Functional Skills in Maths,

Progression Routes:

- Level 5 Learning & Development Consultant Business Partner
- Level 5 HR Partner
- Level 5 Improvement Specialist
- Level 6 Chartered Manager (degree)

Typical Apprenticeship Journey

Level 5 Operations / Departmental Manager



Levy Cost: £7000
Non-Levy Cost:
£350

Duration:
12-18
months

End Point Assessment Requirements:

- Portfolio of Evidence & Discussion
- Project Proposal & Presentation



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